

# FANATICAL SUPPORT® FOR OFFICE 365™

The Power of Microsoft Office 365 Backed by Award-winning Fanatical Support

Fanatical Support for Office 365 brings together the industry-leading Microsoft Office 365 suite of technologies with Rackspace® Managed Cloud expertise and award-winning Fanatical Support to address some of the common set-up and management frustrations of Office 365, including free migration, configuration and advanced troubleshooting and change management.

Upgrade your out-of-date Office applications and email platform to reduce downtime and IT demands, and get access to the modern features and benefits of cloud-based email and tools you can access from anywhere, from any device. Large mailboxes. Mobile access. Outlook support. Guaranteed uptime. When you make the move to Office 365, don't do it yourself. Rackspace has a plan that will work for you, and our team will help you every step of the way.

Rackspace and office 365 give you secure, reliable email, the support you need, plus a whole lot more:

## Services Include:

- Desktop, mobile or online access to latest version of Microsoft Office applications (Outlook, Word, Excel, PowerPoint, etc.) with ongoing upgrades and easy installation
- Simple online storage and document sharing — get unlimited space in the cloud to store, backup and easily share files
- Instant messaging and presence — find and instantly communicate with colleagues wherever they are
- Licensing, deployment, and assisted Exchange migrations lead by an experienced onboarding team
- Exchange, SharePoint and Skype for Business specialists to handle day-to-day management, troubleshooting and technical assistance.
- 24x7x365 Fanatical Support by phone, chat or ticket
- Prioritized route to advanced tier Microsoft support when necessary

## Why Fanatical Support for Office 365?

- Realize the full potential of your Office 365 investment by leveraging Fanatical Support® experts to follow best practices, resolve problems quickly, and successfully configure and deploy the entire Office 365 Suite
- Don't hire more staff! Rely on our Microsoft and email expertise earned over 15+ years of hosting and managing software for over 4 million email and SharePoint users
- Support your IT staff with premium level support, coaching and fast problem resolution so they can focus on your other business demands

## Rackspace Fanatical Support for Office 365 Product Options

Exchange Online Kiosk	Office 365 Business Essentials	Office 365 Business	Office 365 Business Premium	Office 365 Enterprise E1	Office 365 ProPlus	Office 365 Enterprise E3
\$3 user/month	\$8 user/month	\$10 user/month	\$15 user/month	\$11 user/month	\$12 user/month	\$23 user/month
Online version of Exchange  Online and Mobile Email Mailbox only  2GB mbx Calendar Contacts AV/AS	Online versions of Office with email and collaboration tools  Exchange, SharePoint, Skype, OneDrive and Office Online	Full Desktop and Mobile Office Client  Word, Excel, PowerPoint, Outlook, OneNote and OneDrive	All feature from Business Essentials and Business  Exchange, SharePoint, Skype, OneDrive and Office Online	Online versions of Office with email and collaboration tools  Exchange, SharePoint, Skype, OneDrive and Office Online	Full Desktop and Mobile Office Clients  Word, Excel, PowerPoint, Outlook, OneNote and OneDrive	All features from E1 and ProPlus  Exchange, SharePoint, Skype, OneDrive and Office Online + Full Desktop and Mobile Office Clients + Mail encryption, compliance
Unlimited	300 user max	300 user max	300 user max	Unlimited	Unlimited	Unlimited
<b>Additional products</b>						
<ul style="list-style-type: none"> <li>• <b>Managed Services for Office 365:</b> Starts at \$4000 account/month</li> <li>• <b>Enterprise Support for Office 365:</b> \$3 user/month, minimum of 500 users</li> <li>• <b>Azure Rights Management:</b> \$3 user/month</li> </ul>			<ul style="list-style-type: none"> <li>• <b>Extra Storage:</b> \$.020 GB/month</li> <li>• <b>Rackspace Archiving:</b> \$3 user/month</li> </ul>			

Transfer your existing O365 licensing and make daily management of every feature of Office 365 easier than ever before, or sign up for Office 365 with Rackspace today and drastically reduce the IT burden of migration and set up. To learn more or chat with a specialist: **1-855-715-7307** or [www.rackspace.com/office-365](http://www.rackspace.com/office-365)

## ALL BACKED BY FANATICAL SUPPORT.

Toll Free: 1.800.961.2888 | International: 1.210.312.4700 | [www.rackspace.com](http://www.rackspace.com)

Copyright © 2015 Rackspace US, Inc. | Rackspace®, Fanatical Support® are other Rackspace service marks are registered marks or services of Rackspace US, Inc. and are registered in the United States and other countries. Features, benefits and/or pricing presented depend on system configuration and are subject to change without notice. Rackspace disclaims any representation, warranty or other legal commitment regarding its services except for those expressly stated in a Rackspace services agreement.

All other trademarks, service marks, images, products and brands remain the sole property of their respective holders and do not imply endorsement or sponsorship.

RACKSPACE® | 1 FANATICAL PLACE | CITY OF WINDCREST, SAN ANTONIO, TEXAS 78218 U.S.A. | DATE MODIFIED: 01052016

## WHY RACKSPACE?

- Choose Rackspace for Office 365 because we deliver:
- Simplified Expert Guidance from beginning to end- including choosing plans, free email migration, full on boarding and deployment of the entire Office 365 Suite.
- World Class Support and Management Experience- we exceed the standard support that comes with Office 365 and provide an improved Office 365 experience through 24x7x365 expert troubleshooting, issue resolution, change management, and technical assistance.
- Improved ROI- Rackspace helps eliminate the headaches and challenges caused by limited support and hard to find specialized skills and experience - so you can better utilize the full suite of Office 365 tools for improved productivity and collaboration.
- Extensive Microsoft Expertise:
  - o 5 time Microsoft Hosting Partner of the Year
  - o Microsoft Gold Certified Partner
  - o Industry leading Hosted Exchange provider
  - o 200+ Microsoft certifications, including MCITPs, MCSAs, MCSEs, and MCTSs

## DO YOU NEED MANAGED SERVICES FOR OFFICE 365?

Preparing for the move to Office 365 can be a huge challenge for complex and larger organizations — don't do it alone.

Add Rackspace Managed Services to any existing licensing agreement for Office 365 and get a Fanatical Support plus a dedicated account team and professional advisory services to help you deploy and manage your Office 365 environment.

Get customized one on one coaching, weekly, monthly and quarterly reviews, training on new features, and help with deploying and encouraging adoption of every feature available in Office 365.

Pricing for Managed Services starts at \$4,000 account/month.

Microsoft Partner of the Year  
2015 Winner  
Hosting

5-Time winner, Microsoft Hosting Partner of the Year

