

PRODUCT OVERVIEW

RACKSPACE MANAGED SECURITY

Defend your business against advanced cyber threats with security professionals based in our 24x7x365 security operations center.

Help protect your IT environment against Advanced Persistent Threats (APTs) and other cyber-attacks with Rackspace Managed Security. We provide deep security knowledge, leading technology and advanced threat intelligence, tailored to your business needs. Put 24x7x365 defense to work across your organization for less cost than many internally developed security operations centers and comparable managed security service offerings.

EXPERTISE

- We deploy advanced tools tailored to your business, threat profile and environment.
- You have access to security experts around the clock.
- We utilize advanced analytics to detect unknown (zero-day) threats through behavioral patterns and anomaly detection.
- Our fully managed service includes tool selection, monitoring and response services.

SERVICE

- Backed by the Rackspace Security Operations Center, with around-the-clock threat detection and response
- Tailored support to meet your specific security goals
- Fanatical Support®—the specialized expertise and 24x7x365, results-obsessed customer service that's been a part of our DNA since 1999

WHY RACKSPACE SECURITY

Managed Security is designed to detect and respond to APTs and other cyber-attacks—with tailored solutions backed by a 24x7x365 Rackspace Customer Security Operations Center.

- **Detect and respond to advanced threats 24x7x365:** An experienced Rackspace security team monitors and manages your environment around the clock, responding to threats based on your specific business needs and IT requirements.
- **Leverage security experts:** Use Rackspace Managed Security service as a security force multiplier. We can tailor support to meet your security goals, whether it's strategic planning for best-practice cloud security or tactical day-to-day security monitoring and threat analysis.
- **Employ industry best practices and advanced security solutions:** Rackspace works closely with a select list of security providers to, giving you access to collective expertise from across the industry along with advanced technology to protect your managed cloud.
- **Meet security goals while lowering TCO:** The advanced security protection of Rackspace Managed Security can significantly lower Total Cost of Ownership (TCO) over internally developed security operations centers and comparable managed security service offerings.

TRUST RACKSPACE

- A leader in the 2015 Gartner Magic Quadrant for Cloud-Enabled Managed Hosting, North America & Europe
- Serving 300,000+ customers, including over 60% of the Fortune 100
- 15+ years hosting experience, securing a global footprint in 120+ countries

KEY FEATURES

COUNT ON RACKSPACE MANAGED SECURITY SERVICES TO DETECT AND RESPOND TO ADVANCED THREATS:

- **Host and network protection:** Provides advanced host and network protection platforms targeted at zero-day and non-malware attacks as well as traditional compromise tactics
- **Security analytics:** Utilizes a leading Security Information and Event Management (SIEM) platform, paired with big data analytics platforms, to collect and analyze data from your environment
- **Vulnerability management:** Utilizes scanning and agent technologies to understand your environment and tailor our Customer Security Operations Center's response to threats and attacks
- **Log management:** Rackspace will collect standard operating system logs and work with you to identify additional data that may be collected. All log data is retained for one year with additional retention available.

CONTACT US

1-877-934-0409

www.rackspace.com/security